

TOLL FRAUD



What Is Toll Fraud?

Toll Fraud is the fraudulent use of a telecom service, or VOIP Line, without the intention to pay for it. It occurs when a hacker accesses your phone system to make fraudulent calls, mostly to premium-rate international destinations. The fraudster does this to make money from the high cost of the calls made to these premium-rate numbers.

Unfortunately, toll fraud attempts are becoming more frequent as businesses are converting to VoIP / IP Telephony.

Who Is At Risk?

Fraudsters target anyone who advertises their phone number and scan the internet for opportunities – this unfortunately means most businesses are at risk!

Historically, Toll Fraud has been difficult to detect and prevent, due to the nature of the offense and when it is carried out. It often goes unnoticed by most providers until their month-end bill run and hefty call charges are added to customers' bills.

What Does This Mean For You?

Connect Comms has introduced a new service where we can detect and put a stop to any fraudulent activity happening on your account. Our new Toll Fraud Monitoring Service monitors the call activity on your account and detects unusual call patterns or destinations including international calls etc. Once detected, Connect Comms will immediately prevent further call attempts from taking place, while the security breach is closed therefore ending the fraudster's attempts.

We will notify you of any security breaches while working quickly to retain the security of your service.

Our Toll Fraud Monitoring Service is one of our cyber security solutions which runs 24 hours per day, 7 days per week to keep our customers safe from Toll Fraud. You can rest assured that with our service there will be no unexpected call charges from fraudulent calls added to your monthly invoices, allowing you to run your business day as normal without any worries.

If you have any queries about our Toll Fraud Monitoring Service please contact our team on [0161 764 5242](tel:01617645242).

